



E.C.L.O.

European Consortium for the Learning Organisation

*17th International Conference
Larespark Hotel, Istanbul*

12th - 14th May, 2010

Learning Excellence, a Survival Guide in Troublesome Times

Programme

**In collaboration with two EU funded projects
that E.C.L.O. is proud to be a partner in**



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|-------|-------|----------|--|--|---|
| 12:00 | 13:00 | 01:00:00 | Lunch / Registration | | |
| 13:00 | 13:15 | 00:15:00 | Welcome and Conference Opening Marc Alen, President ECLO (BE) | | |
| 13:15 | 13:40 | 00:25:00 | Engagement Forum Marc Alen (BE) | | |
| 13:40 | 13:50 | 00:10:00 | What's next : introducing sessions to come | | |
| 13:55 | 14:40 | 00:45:00 | Building Sustainable Communities Of Performance Hans-Werner Franz (DE) | | |
| 14:40 | 15:00 | 00:20:00 | Coffee and Cake - Connecting and Communicating | | |
| 15:00 | 15:10 | 00:10:00 | What's next : introducing sessions to come | | |
| | | | Sustainable Excellence | Excellent Approaches to Learning | Excellent Education and Training Organisations |
| 15:10 | 15:55 | 00:45:00 | Optimism, Pessimism And Realism – Has Learning Lost Its Way? Józefa Fawcett (UK) | Demystifying Virtual Communities of Practice : A Case Study of IBM Ayse Kok (TU) | Excellence in Public Administration - EFQM Aside of Turnover and Profit Christian Hausmann (LI) |
| 16:00 | 16:30 | 00:30:00 | Speakers Knowledge Bazaar | | |
| 16:35 | 17:20 | 00:45:00 | Knowledge and Information Sharing | | |
| 17:20 | 17:25 | 00:05:00 | Day 1 Close | | |

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|-------|-------|----------|--|---|--|
| 09:00 | 09:10 | 00:10:00 | Welcome and Programme Day 2 | | |
| 09:10 | 09:25 | 00:15:00 | What's next : introducing sessions to come | | |
| 09:25 | 10:10 | 00:45:00 | Operational Excellence and Learning - How On-the job Learning Can Make a Real Difference Ergi Martin (TU), Business Excellence Manager, Bosch | | |
| | | | Sustainable Excellence | Excellent Approaches to Learning | Excellent Education and Training Organisations |
| 10:15 | 11:00 | 00:45:00 | The Learning Challenges Of Implementing A Sustainable Development Strategy Daniel Belet (FR) | The Leader's Role In The Creation Of A Learning Organisation Made Torokoff (EE) | Self-Assessment for Education & Training Education C-Andreas Dalluege (DE) |
| 11:00 | 11:20 | 00:20:00 | Coffee and Cake - Connecting and Communicating | | |
| 11:20 | 11:35 | 00:15:00 | What's next : introducing sessions to come | | |
| 11:40 | 12:25 | 00:45:00 | In Troublesome Times, A "Keeping On" Paradigm Ultimately Leading To Career Legacies Diane Doyon and Jacques Limoges (CA) | From Custard Factory to Cable Factory - Reflections on Experience Exchanges Between Creative Cities Steve Harding and Nina Lakeberg (UK) | Development Of Business Schools Into Learning Organisations Karen Voolaid (EE) |
| 12:25 | 12:55 | 00:30:00 | Speakers Knowledge Bazaar | | |
| 12:55 | 14:00 | 01:05:00 | Lunch – a great networking opportunity | | |
| 14:00 | 14:10 | 00:10:00 | What's next : introducing sessions to come | | |
| 14:15 | 15:00 | 00:45:00 | Learning Challenges in a Multi-Generation Context Marc Alen (BE) | | Learning Excellence - A Benchmarking Approach Emel Arslan (TU) and C-Andreas Dalluege (DE) |
| 15:00 | 15:20 | 00:20:00 | Coffee and Cake - Connecting and Communicating | | |
| 15:20 | 15:30 | 00:10:00 | What's next : introducing sessions to come | | |
| 15:35 | 16:20 | 00:45:00 | | Organisational Learning and Organisational Excellence Two Sides of the Same Coin Alaa Garad (UAE) | The Awakening of Organisations : Excellence as a Challenge for Higher Education Institutions Thomas Pfeffer (AU) |
| 16:25 | 17:10 | 00:45:00 | | Learning and Growth in Creative Industries Hulya Oztel (UK) | Self Assessment For Educational and Training Organisations Muharrem Tuna (TR) |
| 17:10 | 17:30 | 00:20:00 | Speakers Knowledge Bazaar | | |
| 17:30 | 17:35 | 00:05:00 | Day 2 Close | | |
| 19:00 | | | Conference Dinner | | |



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|-------|-------|----------|---|---|
| 09:00 | 09:10 | 00:10:00 | Welcome and Programme Day 3 | |
| 09:10 | 09:20 | 00:10:00 | What's next : introducing sessions to come | |
| 09:25 | 10:10 | 00:45:00 | Learning Organisations : The Next Generation | |
| | | | Ton Bruining (NL) | |
| | | | Excellent Education and Training Organisations | Excellent Approaches to Learning |
| 10:15 | 11:00 | 00:45:00 | Best Practices in Customizing In-house Training Courses | Balancing Organisational Learning |
| | | | Emad Eddien Hussein (UAE) | Ton Bruining (NL) |
| 11:00 | 11:20 | 00:20:00 | Coffee and Cake - Connecting and Communicating | |
| 11:20 | 11:30 | 00:10:00 | What's next : introducing sessions to come | |
| 11:35 | 12:20 | 00:45:00 | Exploring Excellence Across Cultures and Industries | Excellent Approaches to Learning |
| | | | From Dusk 2 Dawn Magazine | Innovative Learning - How the Sony Playstation Can Add Value in Learning Job Competences in VET |
| | | | Dan Lamoon and Jon Prest (UK) | Mireille Boonstra-Kints (NL) |
| 12:25 | 12:55 | 00:30:00 | Speakers Knowledge Bazaar | |
| 12:55 | 13:25 | 00:30:00 | Speakers Award Ceremony and Conference Close | |